

How It Works

General

- We will conduct health checks for each team member. Anyone that displays symptoms or notifies us of symptoms will be asked not to attend work. As per guidelines PPE will not be compulsory but will be made available for any team member that requires it.
- We ask that you notify us if you display symptoms and that you postpone your visit.
- Each team member has been trained on the new processes and will be familiar with required hygiene methods.
- There are visitor guestbooks at each order point in The Main Bar and at The Bottle Shed. Please complete with the details of one member of your party each time you visit the New Inn @ Send. This will be used to support the NHS Test and Trace system.
- Bookings will only be taken for the Front Garden. The Rear Garden will be available on a first come first served basis. If there are no tables available, you may be asked to leave.
- We are not offering table service in either the Front or Rear Gardens.
- Where we can we have maintained 1m+ social distancing, where we can't we have tried to ensure there are pass points to avoid contact. We ask that you remain mindful of social distance requirements and respect our staff and other guests.
- A clear table means that it has been cleaned down and sanitised from a previous sitting including the laminated menus.
- All of our food and drink will be served in eco-friendly disposable boxes, plastic glasses and with bamboo cutlery. You are welcome to bring your own crockery, glasses and cutlery if you prefer.
- Our toilets are open and can be accessed from the former Main Entrance. There is no access between the Main Bar and the toilets.
- We are accepting payment by card and cash and all payments must be made at the point of order.